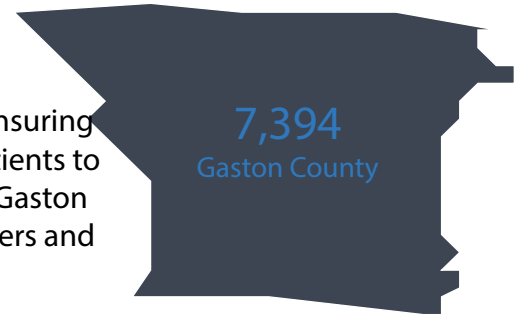# AccessHealth

AccessHealth of the Carolinas supports 30 networks of care providing access to primary and specialty care providers, care coordination, and case management services to chronically ill low income, uninsured individuals to improve health outcomes and reduce avoidable hospital utilization and costs.

The Need in Gaston County

More than 7,394 low-income adults in Gaston County live without health insurance. HealthNet Gaston is a network that coordinates access to a full continuum of healthcare for low income residents. By ensuring timely, affordable, high-quality care, the network gets underserved patients to the right care in the right place at the right time. To do this, HealthNet Gaston works closely with safety net providers such as community health centers and hospitals.
(Network metrics reflect 2022 data.)

7,394
Gaston County

Our Approach

HealthNet Gaston connects low-income and uninsured patients to a primary care medical home as well as available donated specialty medical care and prescription medications. The network also provides patient navigation and case management services, as well as housing and rental assistance.

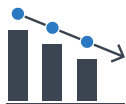| **1-County Service Area** | **9 Community Partners** | **7-Person Team** Enrollment/referral specialists, case managers, community health workers | **9,357 Annual Primary Care Visits** | **3,316 Annual Specialty Care Visits** |

Our Impact

About 3,105 patients are enrolled in HealthNet Gaston. To maximize impact, the network prioritizes case management for high-risk patients, including those with poorly controlled diabetes, hypertension, multiple chronic conditions and those recently discharged from a hospital inpatient stay or the ED.

13,148 patients enrolled since program inception

1,650 30-day prescriptions filled

77% reduction in avoidable ED visits in the 12 months following enrollment

69% reduction in avoidable inpatient admissions in the 12 months following enrollment

9% of diabetic enrollees have uncontrolled diabetes

Network Return on Investment

(ROI calculated by combining estimated dollar value of services donated and hospital costs avoided before subtracting and dividing by the network annual operating budget.)

$6 for every **one** dollar invested