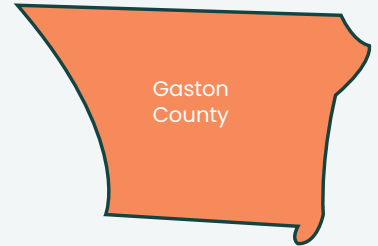


AccessHealth of the Carolinas supports 30 networks of care providing access to primary and specialty care providers, care coordination, and case management services to chronically ill low-income, uninsured individuals to improve health outcomes and reduce avoidable hospital utilization and costs.

## THE NEED

More than 6,119 low-income adults in Gaston County live without health insurance. **HealthNet Gaston** connects this population to primary and specialty care as well as a host of social services and other assistance. Increasing access to comprehensive, quality healthcare services is important for promoting and maintaining health, preventing and managing disease, reducing unnecessary disability and premature death, and achieving health equity for everyone in their service area. To do this, **HealthNet Gaston** works closely with safety net providers, such as free clinics, community health centers, and hospitals.



**6,119**  
LOW-INCOME,  
UNINSURED ADULTS

## OUR APPROACH

**HealthNet Gaston** connects low-income patients to a primary care medical home, available specialty care providers and prescription medications. The network also provides patient navigation, case management services and connection to social determinant resources. (All network metrics reflect 2024 data.)



**1-County**  
Service Area



**9 Community**  
Partners



**5.5-Person Team**  
Director, manager, RN case  
managers, care navigators (CHWs),  
administrative associates, MSWs



**8,568**  
Annual Primary  
Care Visits



**4,027**  
Annual Specialty  
Care Visits

## OUR IMPACT

About 924 patients are enrolled in **HealthNet Gaston**. To maximize impact, the network prioritizes case management services for higher risk patients with chronic conditions.



**14,674**  
patients enrolled since  
program inception



**1,554**  
30-day prescriptions filled



**164**  
instances of other  
donated care such as  
labs and diagnostics



**32%**  
reduction in avoidable  
ED visits in the 12 months  
following enrollment



**33%**  
reduction in avoidable  
inpatient admissions in  
the 12 months following  
enrollment



**95%**  
diabetic enrollees have  
controlled diabetes

## NETWORK RETURN ON INVESTMENT

(ROI calculated by combining estimated dollar value of services donated and hospital costs avoided before subtracting and dividing by the network annual operating budget.)

**\$4** for every **one**  
dollar invested

