

# AccessHealth

AccessHealth supports 30 networks of care providing access to primary and specialty care providers, care coordination, and case management services to chronically ill low income, uninsured individuals to improve health outcomes and reduce avoidable hospital utilization and costs.

## The Need in Gaston County

More than 7,711 low-income adults in Gaston County live without health insurance. **HealthNet Gaston** is a network that coordinates access to a full continuum of healthcare for low income residents. By ensuring timely, affordable, high-quality care, the network gets underserved patients to the right care in the right place at the right time. To do this, HealthNet Gaston works closely with safety net providers, such as community health centers, and hospitals. (Network metrics reflect 2021 data.)



## Our Approach

**HealthNet Gaston** connects low-income and uninsured patients to a primary care medical home as well as available donated specialty medical care and prescription medications. The network also provides patient navigation and case management services.



1-County  
Service Area



9 Community  
Partners



5-Person Team  
Enrollment/referral specialists, case  
managers, community health workers



8,643  
Annual Primary  
Care Visits



2,767  
Annual Specialty  
Care Visits

## Our Impact

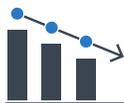
About 2,500 patients are enrolled in **HealthNet Gaston**. To maximize impact, the network prioritizes case management for high-risk patients, including those with poorly controlled diabetes, hypertension, multiple chronic conditions and those recently discharged from a hospital inpatient stay or the ED.



11,148  
patients enrolled since  
program inception



4,019  
30-day prescriptions filled



63%  
reduction in avoidable  
ED visits in the 12 months  
following enrollment



65%  
reduction in avoidable inpatient  
admissions in the 12 months  
following enrollment



4-in-5  
diabetic enrollees has  
controlled diabetes

## Network Return on Investment

(ROI calculated by combining estimated dollar value of services donated and hospital costs avoided before subtracting and dividing by the network annual operating budget.)

\$15 for every one  
dollar invested



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